SOUTH CENTRAL RAILWAY



No. P[R]673/VII

ALL CONCERNED

Headquarters Office Personnel Branch Secunderabad.
Date: \$\int \text{.01.2018}

PERSONNEL BRANCH SERIAL CIRCULAR No. 01/2018

Copy of Board's letter No.E[MPP]2017/3/30 dated 20.12.2017 is forwarded for information, guidance and necessary action.

[K.RAVI KUMAR] Secy. to PCPO

For Principal Chief Personnel Officer

Copy of Board's ltr. No. E[MPP]2017/3/30 dated 20.12.2017 [RBE No.203/2017]

Sub: Revised Training Modules for Human Resource /Personnel Department of Indian Railways

In view of the changed job requirements of Human Resource/ Personnel Department, it has been decided to revise the existing training modules for employees of Personnel Department of Indian Railways as under:

Induction Course for Clerks /Sr.Clerks

21 days

Refresher Course for Clerks /Sr.Clerks

05 days every 3 years

Refresher Course for OS/COS/SWLI

05 days every 3 years

Induction Course for Law Assistant

12 days

- The Training Modules/ detailed course contents are enclosed at Annexure I to IV.
- 3. All the trainees may be provided with comprehensive study material on each of the topics at the beginning of the training programme. The trainees are expected to read the material and come prepared for discussion. At the beginning of the class a diagnostic test may be conducted by way of objective questions on the day's topic which can be of 20 questions. However, no weightage will be given for marks obtained in these tests and would not be added in the marks scored for the final evaluation.

4.	Γhe	Training	Module	should	be im	plemented	w.e.f.	01.01	.2018
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sd/-[Manoj Pande]/Addl. Member/Staff

Proposed [Revised] Training Module of HR-01

DEPARTMENT	Personnel
ACTIVITY CENTRE	Personnel Training Centre
DESIGNATION	CLERK/SR. CLERK
STAGE	INDUCTION
DURATION	21 Days
AIMS	1. To provide inputs that facilitate integration of inductees with the organisation's aims and objectives.
	2. To provide basic knowledge of Establishment rules and procedures.

Revised Module No.	DESCRIPTION	Duration
01/01	INTRODUCTION TO RAILWAYS - * organization, structure, functions * role of ministerial Staff in these * Personnel Department - roles & functions. * Future avenues of growth (AVC in the personnel Department). * Basic introduction to Fundamental Rules & IREM (Vol. I & II), IREC (Vol. I & II) etc. * Safety and Disaster prevention – Office Safety, First Aid.	½ day
01/02	OFFICE SKILLS – Filing system - * opening -closing of files & principles of putting file numbers * Maintenance of files & other records * Noting, drafting * Diary; codes/manuals/ policy circulars/monitoring systems * Service record - opening, entries & maintenance	1 ½ day
Ş	* Schedule of power * Customer Care, ethics, interpersonal skills	=
01/03	INFORMATTON TECHNOLOGY/ COMPUTER KNOWLEDGE- * Importance of information Technology * introduction of computers - Hardware, software, operating system & applications * Introduction to MS Office applications -(a) MS Word (b) MS-Excel (c) MS- access (d) MS - power point * Communication - Internet, E Mail, Networking * Hindi applications, printing * computerization of office work including returns and statistics	One hour daily along with other topics.
01/04	MANPOWER PLANNING Manpower inventory - book of sanction/monitoring systems *Manpower optimization - techniques available and used - benchmarking/work study /redeployment *Procedures for creation of regular posts/ supernumerary posts/ surrender of posts/ transfer of posts * Development of manpower skills -types of training - categories for which training is mandatory-	½ day
01/05	* Cadre register, staff on roll register, roster & other registers RECRUITMENT PLANNING -	
01100	recruitment procedure of: * Group "C' and erstwhile "D" services * Substitutes. * Various quotas-like Handicapped, Ex Servicemen, Sports, scout & guide, Cultural, GDCE, etc. * Appointment on compassionate ground *Assessment of requirements from open market with reservation quota. * Procedure for preparation of indents- for RRB /RRC * Medical norms for appointment. * Verification of documents & antecedent	01 day
	* General conditions of service	

	* Redeployment of surplus and medically de-categorized Staff * Employment under Liberalized Active Retirement scheme for Guaranteed	
	Employment for safety staff (LARSGESS)	
01/06	PAY AND FIXATION OF PAY-	
01,00	*Introduction to compensation management in Government (Pay	
	Commission etc)	
	* RS (RP) Rules 2008, Pay Bands & Grade pay of different categories.	47.1
	*Definition of pay & special pay and different allowances termed as pay	½ day
	* Fixation of pay on	
	(a) appointment	
	(b) promotion & reversion	
	(c)on "own request" transfers on bottom seniority to another seniority unit	
	(d) on promotion to ex cadre post	1
	(e) on reduction due to punishment	
	(f) on deputation	
	* fixation of pay of medically de categorized staff	
	* fixation under RS(RP) Rules 2008 & further clarifications thereunder	
	* Option for fixation of pay under Fundamental Rules	
	* Increment	
	*Types of bills & preparation of bills (documents required and checks needed	
	for passing salary bills)	
01/07	SENIORITY	½ day
	*on recruitment where initial training is necessary and not necessary	/2 day
	* On transfer/ promotion & reversion	
	* Integrated seniority/inter-se -seniority	
	* Seniority to medically de-categorized & surplus staff	
	* seniority in case of reduction & re promotion due to punishment	v **
	* Seniority to staff promoted by applying reservation	
1/08	CAREER PROGRESSION -	
11.00	* Channels of promotion of various categories of staff	
	* Selection, Non Selection, Suitability, Trade Test	04.1
	* Selection from GP 1800 (erstwhile Group 'D') to higher group 'C' posts	01 day
	* Selections from Group "C" to Group "B" (Gazetted selection)	
	* Procedure % cligibility for LDCE % CDCE	
	* Procedure & eligibility for LDCE & GDCE * Assessment of vacancies, reservation/ roster	
	* Selection /Promotion under ACP /MACP scheme	
1/00	* Panel, currency of panel & extension of currency of panel	
1/09	LEAVE RULES-	
	*Different kinds of leave, admissibility, limitation, competency regarding	
	sanction	½ day
	* Procedure for credit and debit of leave	
	* Maintenance of leave accounts	
	* Granting encashment of leave in various circumstances like Retirement,	
	death, resignation, absorption in other department, in service leave	
	encashment	
1/10	CONDUCT RULES	½ day
	*Applicability on railway servants, provisions about moveable, immoveable property, for	, , , , , , ,
	commercial staff, sexual harassment, Dowry etc.	
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1/11	LEGAL MATTERS -	
	* Court cases	
	* Drafting of Para wise comments	½ day
	* Filing of affidavits	
	*Appeals	
1/12	INDUSTRIAL RELATIONS -	
	* Recognition of unions, Associations, Staff councils	
	* procedure for opening of new branches	½ day
	* Meetings - Informal, Non-payment, PNM, PREM, JCM	/2 day
	*Entitlements of union/Associations office bearers - special pass, special	3
	Casual leave, Transfer etc.	

	*Facilities to union/Association - building, telephone, fax, computer, news	
	papers etc	
1/13	*Dealing with demonstrations/dharnas/gherao by Unions/ Associations PENSION RULES	04.1
1/13	*superannuation, death, resignation, Voluntary/premature retirement- *Pension, DCRG,	01 day
	commutation, leave encashment, GIS, PF & DLI – calculation	
	* procedure of revision of pension, provisional pension	
	* delayed payment of settlement dues	
*	* non vacation of Railway accommodation * More than one claimant	
	* Ex gratia to widows/children of SRPF (contributory) & surviving retired SRPF	
	(contributory) employees *New Pension System	
01/14	VARIOUS ACTS – [AN INTRODUCTION]	4 42 1
31/14	* Payment of Wages Act	1 ½ day
	* Minimum Wages Act	
	* Employee Compensation Act	
	* Factories Act	
	* Industrial Disputes Act	
	* Right to Information Act 2005	
	*Rights and Entitlements of persons with disabilities	
	*Contract Labour [Regulation & Abolition] Act, 1971	
04/45	*Sexual Harassment of women at workplace [Prevention, Prohibition & Redressal] Act, 2013	
01/15	ALLOWANCES-	01 day
	*Various allowances, their calculation and condition for drawal [Transport, HRA, NHA, NDA,	
0.4.4.0	Training Allowance, DA/TA etc. including allowances for Running category employees.]	
01/16	ADVANCES -	½ day
	*Interest free and interest bearing advances [for conveyance, Computer, on Transfer, natural	1 2 2
	calamities, festivals, HBA, etc.] eligibility, conditions, recovery etc.	
	*Withdrawal and advance from provident fund – conditions, calculation and recovery.	
01/17	PASS RULES	01 day
	*Kinds of passes & PTOs, eligibility & entitlement	
	*Penalty/ fines for misuse, loss of Passes	
01/18	WELFARE ACTIVITIES & STAFF BENEFIT FUND	01 day
	* staff benefit fund - aims and objectives, formation of committees at various level, source,	· ·
	expenditure, competent authority, per capita, annual grant	2
	* Technical scholarship for dependent wards of railway employee, scholarship	
	for higher education, hostel subsidy	
	* Holiday homes	
	* Railway institutes	
	* Handicraft centre	
	* Staff Canteen-statutory & non statutory	
	* Homoeopathy, Ayurvedic dispensary	
	* Medical benefits-liberalized health scheme	
	* Quarters- Policy	
01/19	DISCIPLINE AND APPEAL RULES _	1 ½ day
	* Penalty- procedure for imposing minor & major penalties	
	* Disciplinary Authority, Enquiry officer, Defence Helper	
	* Ex parte action	
	* Entry of penalty in service records	
	* Procedure for implementing penalties	
	* Effect of penalty on service career	
	* Special provisions under rule 14	
	* Different forms used	
	* How to prepare a charge sheet	
	* Procedure for imposing penalty on retired persons	
	* Appeal against penalty	
	* Revision & Review	
01/20	RAJBHASHA	½ day
CORPACE	* Introduction, provision under Constitution of India	/2 uay

	* Official language act, Official language rules	
	* Monitoring committees on various levels	
	* Incentives, awards	
	*check points etc.	
01/21	RESERVATION POLICY	½ day
	* Reservation of SC/ST/OBC in direct recruitment	
	* Reservation of SC/ST in promotion	
	* Maintenance of reservation roster register	
01/22	PERFORMANCE APPRAISAL	½ day
	* ACR/APAR	
	* Conveying of adverse comments	
	* Effect on promotion	
	* Rewards/Awards	
01/23	HOURS OF WORK AND PERIODIC REST RULES	01 day
	* classification of posts	0. 44)
	* duty hours of staff, period of rest ,long on, short off	
	* preparation of duty rosters	
	* Job analysis	
	*overtime; etc	
01/24	STORE PROCUREMENT	½ day
	* Stock & non stock items	72 00)
	* Indents for procurement	
	* Different forms used	
	* Local purchase	
01/25	ACCOUNTS & AUDIT	1/2
	* Structure of Railway Accounts & working pattern	day
	* Budget preparation & review	,
	* Procedure of passing bills	
	* Allocation Head	
	* Canons of financial propriety	
	* Imprest	
	* Audit	
01/26	GRIEVANCES – REDRESSAL MECHANISM	½ day
	* Follow up of employee's charter	,,,,,
	*monitoring of C.P.Gram	
	*monitoring of Nivaran	
	*holding of staff contact programme	X
	*Redressal of complaints received through Toll-free Numbers, SMS and GM/DRM/CWM interview	
	cases	
	*monitoring of ARPAN	
	*monitoring of IPAS	
01/27	Field visit to DRM's office /Workshop /Store Depot	01 day
	FINAL EXAMINATION	01 DAY
	DURATION OF TRAINING FOR HR-01	0.0/11

ANNEXURE-II

Proposed [Revised] Training Module of HR-02

DEPARTMENT	Personnel	
ACTIVITY CENTRE	Personnel Training Centre	
DESIGNATION	CLERK/SR. CLERK	
STAGE	REFRESHER [once in 3 years]	
DURATION	5 Days	
AIMS	1. To refresh/improve knowledge.	
	2. To build on the work experience	
	 To provide further inputs in specific essential areas so as to enable development of analytical and problem solving abilities. 	
	To encourage participants to share their experiences and removal of doubts through active participation, group assignments, projects, presentations etc.	

Revised Module No.	DESCRIPTION	Duration
02/01	MAN POWER PLANNING AND RECRUITMENT PLANNING — *MANPOWER PLANNING, surrender and creation of posts including work-charged posts, temporary posts, supernumerary posts, vacancy bank, benchmarking, areas of redundant activities, areas of expansion, Multi skilling, Book of sanctions etc. *RECRUITMENT through RRB's, RRC's, recruitment against sports quota, apprentices, land losers quota, appointment on compassionate grounds, engagement of substitutes, and the Liberalized Active Retirement Scheme for Guaranteed Employment for Safety Staff (LARSGESS). All aspects related to recruitment such as policy interpretation, vacancy assessment, preparation of indents, application of reservation in recruitment (both horizontal & vertical reservation), maintenance of reservation rosters, conduct of written tests, interviews, formation of panels, notification, medical examination of successful candidates, character and antecedent verification, appointment, etc Implementation of Apprentices Act in Indian Railway establishments and the absorption of medically decategorized staff in alternative posts	½ day
02/02	COMPENSATION MANAGEMENT [PAY & ALLOWANCES] AND ACCOUNTS & AUDIT *Work relating to pay and allowances like monthly salary bills, processing and sanction for payment of various allowances including allowances to the running staff, processing & sanction of loans and advances to the Railway employees and recovery thereof, income tax liability, TDS, PF & GIS deductions, PLB payment, pay fixation in case of appointment and promotion (functional and non functional promotions etc.), dealing with instances of pay protection etc., reimbursement of tuition fees and legal expenses, TA & OT claims. * Budget preparation & review, budget allocation, August review, Estimates, Audit, processing for purchase / maintenance of office equipments, Imprest	½ day
02/03	INDUSTRIAL RELATIONS, LEGAL ESTABLISHMENT MATTERS, INDUSTRIAL/LABOUR LAWS, STAFF GRIEVANCE REDRESSAL SYSTEM AND STAFF WELFARE. *Dealing with recognized trade unions, meetings- Informal, Non-payment, PNM, PREM, JCM, dealing with Industrial disputes, strikes, lockouts, dharnas, gheraos, provisions of Industrial Disputes Act, Labour Enforcement Officers and Labour courts. Dealing with unrecognized Trade Unions and Associations etc. *All matters related to service law, dealing with establishment related cases filed in CAT, High Courts, Supreme Court. Effective handling of court cases, filing of review Petitions, SLP and related issues. *Enforcement and compliance of various legislations viz. Factories Act, its applicability to Workshops and other Railway establishments, Special Rules for Workshop staff in Railways, Payment of Wages Act, Workmen's Compensation Act, ex-gratia payment, Contract Labour (Regulation & Abolition) Act, incentive bonus scheme, Minimum Wages Act, Right to Information Act 2005, Rights and Entitlements of persons with dis-abilities Act, Sexual Harassment of women at workplace (Prevention, Prohibition & Redressal) Act, 2013 etc. *Hours of Employment Regulations, conducting of job analysis, payment of overtime, etc. * staff Welfare -various activities, Staff Benefit Fund, Consumer Co-operative Societies, medical assistance,	⅓ day
02/04	educational assistance etc. CAREER PROGRESSION AND PERFORMANCE MANAGEMENT - *Channels of promotion, Selection & Non Selection, Suitability, Trade Test, LDCE & GDCE, ACP/MACP scheme, Assessment of vacancies, reservation rules / roster, Panel, currency of panel, its extension. Appeal against Panel/select list/trade test, sealed cover procedure etc *ACR/APARs, procedure, maintaining of records, their annual filling up by the employees, reporting officer, its review and acceptance, its use in selections/postings, conveying of adverse remarks, its effect on promotion etc NBR, sealed cover procedure etc.	½ day
02/05	DISCIPLINE AND APPEAL RULES, IMPLEMENTATION OF ACTIONS ARISING OUT OF VIGILANCE MATTERS AND CONDUCT RULES - *All matters relating to Disciplinary & Appeal Rules, 1968 viz. minor & major penalties, their procedure, Disciplinary Authority, Enquiry officer, Defence Helper, ex parte action, appeal against penalty, Revision & Review, effect of penalty on service career, procedure for imposing penalty on retired persons, application of rules to a case study etc *Railway Services Conduct Rules, 1966 and their applicability on Railway servants Schedule of Disciplinary Powers and matters arising out of vigilance action	½ day
02/06	LEAVE RUIES, PASS RULES AND JOINING TIME. *Pass Rules, its interpretation and implementation, kinds of passes & PTOs, eligibility & entitlement, Penalty/fines for misuse etc *Leave rules, different kinds of leave and their admissibility, limitation, competency regarding sanction, maintenance of leave accounts, leave encashment while in service, joining time etc	½ day
02/07	SENIORITY AND RESERVATION POLICY - *Rules regulating determination of seniority, on recruitment where initial training is necessary and not necessary, on transfer, promotion, in case of reduction due to punishment & re-promotion, inter-se seniority, seniority to medically de-categorized & surplus staff, seniority to staff promoted by applying reservation etc *Provision: of reservation for Schedule Caste and Scheduled Tribe employees, maintaining reservation	½ day

	rosters, other relaxations available to SC/ST candidates in safety and non-safety category posts, procedure for de-reservation of posts	
02/08	MANAGEMENT OF POST RETIREMENT BENEFITS- *Interpretation & implementation of Pension rules (new and old), provident fund rules, leave encashment rules, Gratuity rules, sanction of retirement benefits to employees under different circumstances (superannuation, voluntary retirement, resignation, dismissal, technical absorption etc), impact of Disciplinary & Appeal Rules, penalties etc on retirement benefits, conduct of Pension adalats, timely settlement and Redressal of grievances related to settlement, Ex gratia to widows/children of SRPF (contributory) & surviving/ retired SRPF (contributory), New Pension System, application of rules to a case study	½ day
02/09	INFORMATTON TECHNOLOGY / COMPUTER KNOWLEDGE * Importance of Information Technology * Introduction of computers - Hardware, software, operating system & applications * Introduction to MS Office applications -(a) MS Word (b) MS-Excel (c) MS- access (d) MS - power point * Communication - Internet, E Mail, Networking * Hindi applications, printing * Computerization of Office work including returns and statistics	[one hour daily along with other topics]
02/10	GRIEVANCES – REDRESSAL MECHANISM * Follow up of employee's charter *monitoring of C.P.Gram *monitoring of Nivaran *holding of staff contact programme *Redressal of complaints received through Toll-free Numbers, SMS and GM/DRM/CWM interview cases *monitoring of ARPAN *monitoring of IPAS	⅓ day
	FINAL EXAMINATION	½ day
	TOTAL DURATION FOR HR-02	5 DAYS

ANNEXURE-III

Proposed [Revised] Training Module of HR-03

DEPARTMENT	Personnel
ACTIVITY CENTRE	Personnel Training Centre
DESIGNATION	OS/COS/SWLI /Chief SWLI
STAGE	REFRESHER [once in 3 years]
DURATION	5 Days
AIMS	 To provide inputs at the supervisory level for facilitating responsive and reliable decision making.
	To develop analytical and problem solving capabilities
	 This should be a combined program for OS and S&WLI so that coordination between office and field is developed and information /experience shared.
	4. Discussion of case studies be used to comprehend issues better.

Revised	DESCRIPTION	Duration
Module	à la company de	
No.		
03/01	SUPERVISORY SKILLS, LEADERSHIP, CHANGE AND ITS MANAGEMENT	½ day
	* Role of Supervisor in Personnel and other Departments, Leadership styles, Motivation,	
	Communication, Time Management, Stress Management, Interpersonal Skills, customer care,	
	interaction with staff as well as retired staff and their families, team building etc	
03/02	MANPOWER PLANNING, RECRUITMENT PLANNING AND COMPASSIONATE	½ day
	GROUND APPOINTMENTS - issue, problems and analysis of data	
	*Examination of proposal for creation of post keeping in view yardsticks, bench marking, work study reports, vacancy bank, matching surrender, HOER, links (specially creation of running staff & other safety & operational categories posts), identification and redeployment of surplus staff including medically decategorised staff, multiskilling, Book of Sanctions	
	* All aspects related to rules, procedures, their interpretation and advance planning for recruitment- Recruitment through RRB's, RRCs, against sports quota, apprentices, land losers quota, appointment on compassionate grounds, engagement of substitutes, and the Liberalized	
	Active Retirement scheme for Guaranteed Employment for safety staff (LARSGESS).	
	Application of reservation in recruitment including for people with disabilities.	
	Implementation of Apprentices Act in Indian Railway establishments.	

	*Conducting inquiry for C.G. appointment, preparation of case sheet for such appointment	
03/03	keeping in view the inquiry report, age limit, educational qualification, competency etc. COMPENSATION MANAGEMENT (PAY & ALLOWANCES), ACCOUNTS & AUDTT AND STORE PROCUREMENT - issue, problems and analysis of data *Rules and their interpretation relating to fixation under RS (RP) Rules, 2008 & further clarifications thereunder, payment of various allowances including allowances to the running staff, loans and advances to the Railway employees and recovery thereof, income tax liability, TDS, PF & GIS deductions, PLB payment, pay fixation in case of promotion (functional and non functional promotions etc), pay protection, Stepping up, Next Below Rule (NBR),TA & OT claims. *Budget preparation & review, budget allocation, August review, Estimates, Audit, processing for purchase / maintenance of office equipments, Imprest, establishment costs, construction organization, Dealing with Accounts inspection note, Audit para, Draft Para etc. *Store Procurement, Stock & non stock items, Indents preparation for procurement & drawal of Stores, Inventory Control, Local purchase *Works, preparation of proposals for works programme, Workcharge estimates	½ day
03/04	INDUSTRIAL RELATIONS, LEGAL ESTABTISHMENT MATTERS, INDUSTRIAL/ LABOUR LAWS, STAFF GRIEVANCE REDRESSAL SYSTEM AND STAFF WELFARE. *Dealing with trade unions, various kinds of meetings- PNM, PREM, JCM etc, dealing with industrial disputes, strikes, lockouts, dharnas, gheraos. Preparation of remarks/reply for the conciliation proceedings. Dealing with unrecognized Trade Unions and Associations etc. *All matters related to service law, establishment related cases filed in CAT, High Courts, Supreme Court. Effective handling of court cases, filing of review Petitions, SLP and related issues. Dealing with RTI cases & citizen's charter & other related legislative measures affecting administration. *Enforcement and compliance of various legislations viz, Factories Act, its applicability to Workshops and other Railway establishments, Special Rules for Workshop staff in Railways, Payment of Wages Act, Workmen's Compensation Act, ex-gratia payment, preparation of proposals for compensation under E C Act/Ex Gratia etc. Contract Labour (Regulation & Abolition) Act, incentive bonus scheme, Minimum Wages Act, Right to Information Act 2005, Rights and Entitlements of persons with dis-abilities Act, Sexual Harassment of women at workplace (Prevention, Prohibition & Redressal) Act, 2013 etc. Display of abstracts of Labour Laws at various Units. *HOER- Analysis of rules & procedure for optimum utilization of manpower & to curtail overtime, job analysis for classification/reclassification of posts, examination of over time claims including rosters and links with a view to reduce over time claims. Booking of running, non - running and other travelling staff and preparation of links. *Grievance Redressal mechanism, Checking of records and ensure compliance of Labour Laws during staff and preparation of links. *Grievance Redressal mechanism, Checking of records and ensure compliance of Labour Laws during staff and preparation of links. *Staff Welfare - Colonies, Holiday Homes, Co-Operative Societies, Railway Schools, Handicraft	1/2 day
03/05	CAREER PROGRESSION AND PERFORMANCE MANAGEMENT - *Analysis of rules and procedures related to Selection, Non Selection, Suitability, Trade Test, LDCE & GDCE, ACP/MACP scheme, Assessment of vacancies, reservation rules/roster, Panel, currency of panel, its extension Appeal against Panel/select list/trade test, sealed cover procedure etc. *ACR/APARs, procedure, maintaining of records, communication of adverse comments etc NBR, sealed cover procedure etc.	½ day
03/06	DISCIPLINE AND APPEAL RULES, IMPLEMENTATION OF ACTIONS ARISING OUT OF VIGILANCE MATTERS AND CONDUCT RULES - *All matters relating to Disciplinary & Appeal Rules, 1968 viz. minor & major penalties, their procedure, Implementation & combination of various penalties Disciplinary Authority, Enquiry officer, Defense Helper, speaking orders, schedule of Powers, ex parte action, appeal against penalty, Revision & Review, effect of penalty on service career, procedure for imposing penalty on retired persons, application of rules to a case study etc *Railway services conduct Rules, 1966 and their applicability on Railway servants, granting NOC for passport & Ex-India Leave schedule of Disciplinary powers and matters arising out of vigilance action	½ day

03/07	SENIORITY AND RESERVATION POLICY -	½ day
	*Rules and their interpretation pertaining to determination of seniority, on recruitment where initial	,
	training is necessary and not necessary, on transfer, promotion, reversion due to punishment &	
	re promotion, integrated and inter-se seniority, seniority to medically de-categorized & surplus	
	staff, seniority to staff promoted by applying reservation etc	
	*Provision of reservation for schedule Caste and scheduled Tribe employees, maintaining	
	reservation rosters, other relaxations available to SC/ST candidates in safety and non-safety	
00/00	category posts, procedure for dereservation of posts	
03/08	MANAGEMENT OF POST RETIREMENT BENEFITS	½ day
	*Interpretation & implementation of pension rules (new and old), provident fund rules, leave	
	encashment rules, Gratuity rules, cut in DCRG and its delayed payment, retention of railway	
	accommodation, sanction of retirement benefits to employees under different circumstances	
	(superannuation, voluntary retirement, resignation, death, dismissal, technical resignation	
	[absorption] etc), impact of Disciplinary & Appeal Rules, penalties etc on retirement benefits,	
	conduct of Pension adalats, timely settlement and Redressal of grievances related to settlement, Ex gratia to widows/children of SRPF (contributory) & surviving retired SRPF (contributory),	
	procedure in case of more than one claimant, anomalies in pension revision/fixation, New	
	pension system, application of rules to a case study	
03/09	GRIEVANCES – REDRESSAL MECHANISM	½ day
	* Follow up of employee's charter	72 day
	*monitoring of C.P.Gram	
	*monitoring of Nivaran	
	*holding of staff contact programme	
	*Redressal of complaints received through Toll-free Numbers, SMS and GM/DRM/CWM interview	
	cases	
	*monitoring of ARPAN	
	*monitoring of IPAS	
	*Analysis of rules and procedures in a given topic [group activity] and identification of redundant	
	areas or requirements for change /modification	
03/10	INFORMATTON TECHNOLOGY/ COMPUTER KNOWLEDGE	one hour
	* Importance of Information Technology	daily along
	*Update on information technology usage - development of a monitoring program in	with other
	EXCEL/ACCESS (group activity)	topics]
	* computerization of office work including returns and statistics FINAL EXAMINATION	
		½ day
	TOTAL DURATION FOR HR-03	05 DAYS

ANNEXURE-IV

	Proposed [Revised] Training Module of HR-04
DEPARTMENT	Personnel
ACTIVITY CENTRE	Personnel Training Centre
DESIGNATION	Law Assistant /Chief Law Assistant
STAGE	Induction/Refreshers
DURATION	12 Days [Initial induction or after every 5 years of service]
AIMS .	To provide inputs that facilitate integration of inductees with the organisation's aims and objectives
9	Provide basic knowledge of establishment rules and procedures required for contesting court cases effectively

Revised Module No.	DESCRIPTION	Duration
04/01	INTRODUCTION TO RAILWAYS-	1 day
	* organization structure, functions	luay
	* Personnel Department - roles & functions	
	* Role of Law Assistant in these	
	* Future avenues of growth (AVC).	
	* Basic introduction to Fundamental Rules & IREM (Vol. I & II), IREC [Vol.I & II] etc.	
	* Safety and Disaster prevention - Office Safety, First Aid	
	*Office skills, noting, drafting, monitoring of CP Gram, Nivaran etc.	

04/02	Polices, rules and procedures relating to recruitment, general conditions of service, career progression/promotion, seniority	2 days
04/03	Policies, rules and procedures relating to Discipline and Appeal Rules and Conduct Rules	1 day
04/04	Policies, rules and procedures relating to Pay fixation, Allowances, Advances and Pension	1 day
04/05	Policies, rules and procedures relating to Reservation, Leave rules, Pass rules, HOER [HOWPR]	1 day
04/06	VARIOUS ACTS - (AN TNTRODUCTION) * Payment of Wages Act * Minimum Wages Act * Employee Compensation Act * Factories Act * Industrial Disputes Act * Railways Act * CAT Act * Railway property unlawful possession Act * Consumer Act * Tenancy Act * Judicial stamp Act * Right to Information Act 2005 * Rights and Entitlements of persons with dis-abilities * Contract Labour (Regulation & Abolition) Act, 1971,	2 days
04/07	*Sexual Harassment of women at workplace (Prevention, Prohibition & Redressal) Act, 2013 Legal Matters	2 days
	 Court Case Role of different courts Preparation of written statement Filing of Affidavits Appeals Nomination of Railway Advocates Briefing, chasing & monitoring Case contested by more than one office Contempt cases Vetting of Pleading Preparation of note for filing appeal /SLP before High Court or Supreme Court. Arbitration & Conciliation matters NHRC matters D&A Rules * RCT Act Court procedures in General. 	
04/08	Field visit to Labour Commissioner Court / CAT /High Court / Supreme Court	1 day
04/09	Information technology usage + Internet and networking	1 day
	Computerisation of Office work including monitoring of court cases • SPL LIMBS searching of judgements on various topics	[one hour daily along with other topics]
04/10	FINAL EXAMINATION	½ day
	TOTAL DURATION OF TRAINING HR-04	12 Days

INDEX No. 1077 TRAINING FACILITIES	S.C.No.
Board have circulated the revised training modules for induction / refresher training for employees of Human Resource /Personnel Department of Indian Railways, effective from 01.01.2018	01/2018