

# PASSENGER AMENITIES

## 1. BUDGETARY POSITION

(₹ in Crores)

Year	Budget Grant	Expenditure
2012-2013	124.71	24.91 (Approx. to end of May 2012)

## 2. PAY & USE TOILETS

**The Division-wise availability of Pay & Use Toilets over South Central Railway**

Division	Normal Pay & Use Toilets
Secunderabad	1.Secunderabad 2.Hyderabad 3.Kazipet 4.Warangal 5.Khammam 6.Ramagundam 7.Manchiryal 8.Bhadrachalam Road 9.Bidar 10.Tandur 11.Mahabubabad 12.Dornakal 13.Madhira 14.Udgir 15.Jangoan 16.Peddapalli 17.Jammikunta 18.Seram 19.Ghanpur 20. Ravindra Khani & 21.Mandamarri.
Hyderabad	1.Kacheguda 2.Nizamabad, Nizamabad Waiting hall 3.KurnoolTown 4.Mahabubnagar 5.Umri 6.Dharmabad 7.Sitaphalmandi 8.Vidyanagar 9.Malkpet, 10. Falaknuma & 11. Basar
Vijayawada	1.Vijayawada 2.Chirala 3.Nellore 4.Gudur 5.Kavali 6.Ongole 7. Bhimavaram Town 8.Tenali 9.Gudivada 10.Eluru 11.Tadepalligudem 12.Nidadavolu 13.Samalkot & 14.Tuni.
Guntakal	1.Tirupati A,B&C 2.Guntakal 3.Cuddapah 4.Anantapur 5.Raichur 6.Yadgir 7.Chittoor, 8.Mantralayam Road, 9.Sri Kalahasti 10.Dhone 11.Pakala 12.Dharmavaram & 13.Rajampeta.
Guntur	1. Guntur 2.Repalle 3.Nandyal, 4. Giddalur & 5.Narasaraopet.
Nanded	1. Nanded 2.Parbhani 3.Jalna 4.Aurangabad 5.Mudkhed 6.Selu & 7.Hingoli.
<b>Total</b>	<b>71</b>

## 3. WHEEL CHAIRS

The list of Wheel Chairs available at Stations are furnished in [Annexure-A](#).

## 4. FACILITIES FOR PHYSICALLY CHALLENGED PERSONS:

**The following facilities are provided at 72 'A1', 'A' & 'B' Category Stations:**

1. Standard ramp with railing for barrier free entry.
2. Two parking lots for vehicles used by disabled persons
3. Non-slippery walkway from parking lot to building.
4. One drinking water tap suitable for use by a disabled person
5. One toilet on the Ground Floor
6. Signage
7. `May I help you` booth
8. Wheel Chairs
9. Path way for Wheel chair
10. Engraving on the edges of the Platform
11. Trolley
12. Telephone

13. Stretcher
14. Separate Booking Counter

**The list of 72 'A1', 'A' & 'B' Category Stations:**

Division	Category					
	A1	A		B		
Vijayawada	Vijayawada	1	Anakapalli	1	Bapatla	
		2	Bhimavaram Town	2	Kavali	
		3	Chirala	3	Machilipatnam	
		4	Eluru	4	Narsapur	
		5	Godavari	5	Palakollu	
		6	Gudur	6	Tanuku	
		7	Kakinada Port	7	Tuni	
		8	Kakinada Town	8	Bhimavaram Jn	
		9	Nellore	9	Gudivada	
		10	Ongole	10	Nidadavolu	
		11	Rajahmundry	11	Annaram	
		12	Samalkot			
		13	Tadepalligudem			
		14	Tenali			
Secunderabad	Hyderabad	1	Kazipet	1	Mahaboobabad	
	Secunderabad	2	Khammam	2	Sirpurkagaznagar	
		3	Manchiryal	3	Tandur	
		4	Ramagundam	4	Dornakal Jn	
		5	Warrangal	5	Vikarabad	
				6	Bhadrachalam Road	
				7	Bidar	
				8	Parlivajinath	
Hyderabad		1	Kacheguda	1	Kurnool Town	
		2	Nizamabad	2	Mahabubnagar	
				3	Basar	
Guntakal	Tirupati	1	Anantapur	1	Adoni	
		2	Cuddapah	2	Chittoor	
		3	Guntakal	3	Dharmavaram	
		4	Raichur	4	Dhone	
		5	Renigunta	5	Gooty	
		6	Yadgir	6	Pakala	
					7	Mantralayam Road
					8	Srikalahasti
Guntur		1	Guntur	1	Nandyal	
				2	Nadikudi	
				3	Nalgonda	
Nanded		1	Aurangabad	1	Purna	
		2	Jalna	2	Mudkhed	
		3	Nanded	3	Nagarsol	

Division	Category			
	A1	A		B
		4	Parbhani	
<b>TOTAL</b>	<b>04</b>	<b>32</b>		<b>36</b>
<b>Grand Total: 72 Stations (including 'A1', 'A' &amp; 'B' Category Stations)</b>				

**5. ESCALATORS:**

2 Escalators are available at Vijayawada Station.

**6. LIFTS:**

19 Lifts are available at the following 9 Stations: -

Sl. No.	Name of the Station	No. of Lifts
1	Guntakal	3
2	Tirupati	3
3	Chirala	2
4	Kakinada Town	2
5	Tenali	1
6	Nellore	3
7	Bhimavaram Town	2
8	Gudur	2
9	Guntur	1
<b>Total</b>		<b>19</b>

**7. AC WAITING HALLS:**

On this Railway 12 AC Waiting Halls are available at 12 Stations viz., Secunderabad, Hyderabad, Kazipet, Warangal, Begumpet, Vijayawada, Gudur, Guntur, Tirupati, Cuddapah, Nanded and Aurangabad.

To improve customer/passenger satisfaction levels, at 3 Stations viz. **Secunderabad, Hyderabad and Begumpet Railway Stations** the activity of maintenance of cleanliness and manning of AC waiting halls have been outsourced. All reserved passengers are allowed to utilize AC waiting halls on payment of ` 20 for first two hours and ` 10 for subsequent every hour.

The following added facilities are provided to the passengers:-

1. The waiting halls will have two LCD Televisions with DTH (Direct To Home) Cable connections for viewing News and Entertainment.
2. Two news papers each in English and Telugu and two Magazines each in English and Telugu are provided free of cost in the waiting halls.
3. Purified Ultra-Violet (UV) treated drinking water is provided through water dispensers.
4. Liquid soap is provided at the wash basins for the use of passengers.
5. Cleanliness of entire waiting halls including the toilets is continuously maintained by using cleaning agents.
6. Room freshners are used each hour to maintain the ambience in the waiting halls.

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